There’s No Place Like a Medical Home

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Renee Turchi, MD, FAAP
Director, Pennsylvania Medical Home Program (EPIC IC)
Medical Director, Special Programs
St. Christopher’s Hospital for Children
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Overview

What is a Medical Home?

PA Medical Home Program
Parent Partners
Data
Future
Section 1: What is a Medical Home?

A medical home is not a building, a house, or a hospital...

...it is an approach to health care that emphasizes the partnership between pediatric clinicians and families

*Pediatrics, Policy Statement 2002*
Medical Home Care Components

- The American Academy of Pediatrics, with support from the Maternal and Child Health Bureau, has defined 9 core elements of the medical home:
  - Family-centered
  - Comprehensive
  - Continuous
  - Coordinated
  - Compassionate
  - Community-based
  - Culturally-competent
  - Accessible
  - Environment of trust and mutual responsibility

*Pediatrics, 2002*
Joint Statement Core Principles

- Personal physician
- Physician directed medical practice
- Whole person orientation
- Care coordination across multiple systems
- Quality and safety
- Enhanced access
- Appropriate payment for services

-AAP; AAFP; ACP; AOA, March 2007
How many children and youth have special health care needs?

- Approximately 13-18% (9-12.5 million) children in US

Newacheck et.al., 1998; Strickland et.al., 2004
National Survey CYSHCN, 2005-06
Mission Statement:
PA Medical Home Program
Educating Practices in Community Integrated Care (EPIC IC’s) mission is to enhance the quality of life for CYSHCN through recognition and support of families as the central caregiver for their children, effective community-based coordination, enhanced communication and improved primary health care.
What is the EPIC IC program?

- Quality improvement initiative
- Works with pediatric practices to implement Medical Home principles within the practice
- Data Collection and Management
- Site visits/Technical Assistance
How do practices participate?

EPIC IC practices:

- Participate in monthly teleconferences
- Attend bi-yearly quality improvement conferences
- Are provided education on:
  - identification of CYSHCN
  - Parent Partner recruitment
  - utilization of Parent Partners
  - coding strategies
  - time management
  - “hot topics”-transition to adulthood, cultural competency
Medical Home Team

- Parents
- Nurse Practitioners
- Physician Assistants
- Physicians
- Specialty Physicians
- Nurses
- Social Workers
- Administrators
- Office Staff
- Grant Office
A Medical Home is not a building, a house, or a hospital...

...it is an approach to health care that emphasizes the partnership between pediatric clinicians and families, providing care for children and youth with special health care needs (CYSHCN) that is:
- accessible
- continuous
- comprehensive
- family-centered
- coordinated
- compassionate, and
- culturally-effective

Section 2:
Parent Partners
Why Parent Partners?

- Fosters understanding and cooperation
- Promotes respectful, effective, partnerships
- Results efficient planning to ensure services meet family needs
- Provides mechanism for consumer input.
# Different Priorities

<table>
<thead>
<tr>
<th>Parents</th>
<th>Physicians</th>
<th>Rank of Service</th>
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<tbody>
<tr>
<td>9</td>
<td>1</td>
<td>Respite Care</td>
</tr>
<tr>
<td>21</td>
<td>2</td>
<td>Day Care</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
<td>Parent Support Groups</td>
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<tr>
<td>10</td>
<td>4</td>
<td>Help with Behavior Problems</td>
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<tr>
<td>2</td>
<td>5</td>
<td>Financial information or help</td>
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<tr>
<td>20</td>
<td>6</td>
<td>After-school child care</td>
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<tr>
<td>15</td>
<td>7</td>
<td>Assistance with physical household changes</td>
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<tr>
<td>6</td>
<td>8</td>
<td>Vocational counseling</td>
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<tr>
<td>5</td>
<td>9</td>
<td>Psychological services</td>
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<tr>
<td>22</td>
<td>10</td>
<td>Homemaker services</td>
</tr>
<tr>
<td>4</td>
<td>13</td>
<td>Recreational opportunities</td>
</tr>
<tr>
<td>1</td>
<td>14</td>
<td>Information about community resources</td>
</tr>
</tbody>
</table>

How to Choose a Parent Partner

• Parents who:
  
  – Experience different systems of care
  
  – Desire to help other parents navigate the systems of care
  
  – Have child not recently receiving a diagnosis
  
  – Possess good communication skills
Care Coordination

“Care coordination occurs when a specified plan of care is implemented by a variety of service providers and programs in an organized fashion.” *

* AAP definition of care coordination, Pediatrics, 1999,
EPIC IC Medical Home Survey: Domains

- Areas measured on the survey:
  - Components of the Medical Home
  - Accessibility
  - Parental satisfaction/trust
  - Health care utilization
  - Unmet medical needs
  - Demographic information
Where are we going?
Policy, research, practice
Where are we going?
Policy, research, practice

- Funding
- State Implementation Grant
- PA AAP
- Cost effectiveness project-360°
- Co-management models

- Adult Medical Home (IPIP)
- NCQA Advanced Medical Home
- ABP Certification
Contact information

Renee Turchi, MD, MPH
St. Christopher’s Hospital for Children, Philadelphia, PA
215-427-5331
renee.turchi@drexelmed.edu