2008

8 team members

Learning about the process for Quality Improvement

Putting together a framework for moving forward
Our improvement efforts were like a traffic jam. At times accelerating, then moving slowly, idling and finally accelerating again.
Team Motivation

- Encourage team members to attend learning sessions
- Set up debriefing for those unable to attend
- Set up regular meetings (face-to-face & teleconference)
- Celebrate successes
- INVOLVE PARENTS!
Lessons Learned

- Schedule meetings through the entire length of the collaborative
- Be proactive
- If something isn’t working – make changes
- Listen to your stakeholders
- Think SMALL….then think smaller!
- Be careful not to rush to implementation
- Use data (run charts &/or PDSA) to affect change.
Thinking SMALL

- Don’t take on too much

- Break it down into very small steps
  - One idea can be 5 separate PDSA cycles
  - Each PDSA cycle should have several PDSA runs

- Cut it in half, cut in half again, and even cut in half once more

- What can be accomplished or tested in one weeks time
Use the tools available

- PDSA forms
- Extranet
- Participate in monthly teleconference calls
- Steal shamelessly