

**Illinois School for the Deaf (ISD)  
Outreach Program**

Training Funded By:  
**Illinois School for the Deaf**


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**Illinois State Board of Education**

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State of Illinois  
Dept. of Human Services

Pat Quinn, Governor



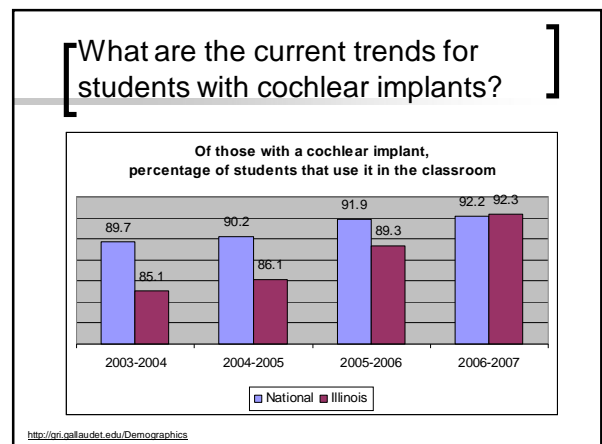
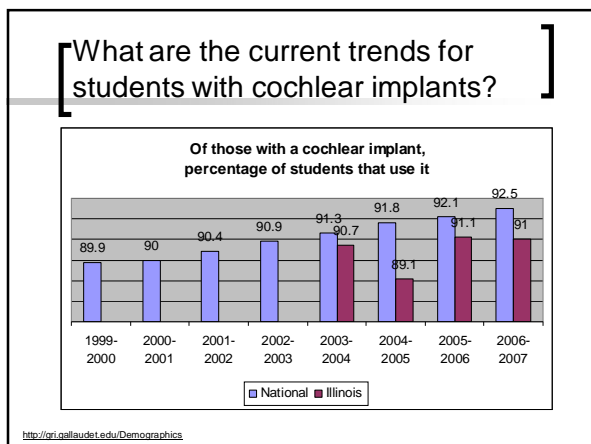
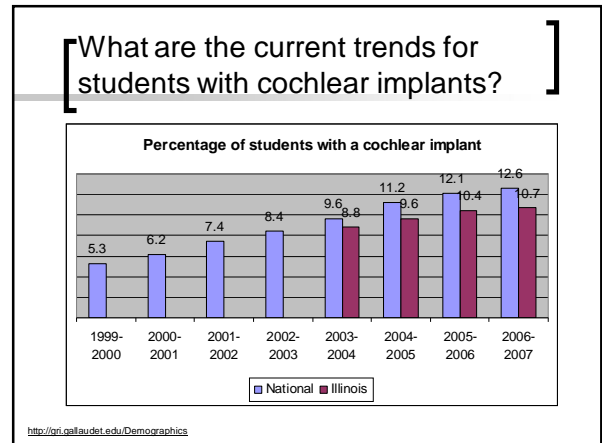
**CI Support = See, I Support!**  
 Advocating for and Empowering Students with Cochlear Implants

EHDI Conference  
 Chicago, IL  
 March 1, 2010

Tina Childress  
 CI Outreach Specialist  
 Tina.Childress@illinois.gov

**Agenda**

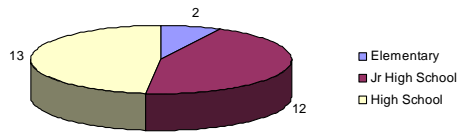
- Current trends
- CI students needs and identity
- School and support staff needs
- Overview of plan for ISD
- Overview of plan for mainstream schools



### What about ISD?

(numbers as of 04/09)

Number of students with cochlear implant(s)



### Trends at ISD

- Of these 27 students, most of them are occasional users or non-users
- A majority of the occasional users only wear their CI when they go home

### Trends at ISD

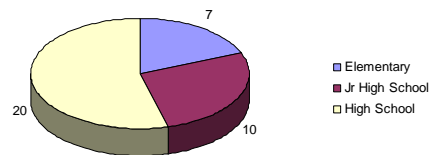
- Interviewed the 7 graduating seniors
  - 1 non-user
  - 1 consistent user
  - 5 occasional users
- The number one reason that the occasional users did not use their CI consistently in school...

**Too many distractions (noise)**

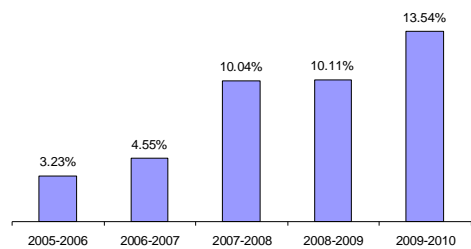
### What about ISD?

(numbers as of 01/10)

Number of students with cochlear implant(s)



### Percentage of students with cochlear implant(s)

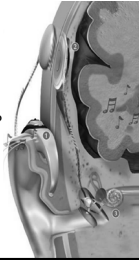


### CI Students

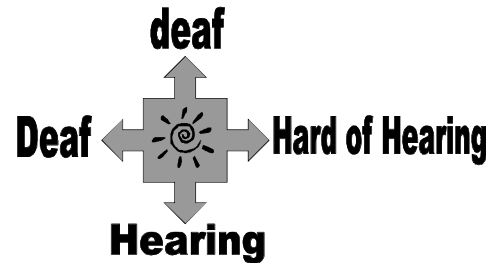


## [ What are their specific needs? ]

- Understanding CI technology
  - How is it different from a hearing aid?
  - How to troubleshoot?
- Supporting their communication methodology
  - ASL to auditory/oral
- Some students receive outside therapy services
  - How do you coordinate services/information?
- Residential students
  - How do they get in for mapping?
- Encouraging continued use to maximize their potential benefit



## [ Where do they fit in? ]



## [ School and Support Staff ]



## [ What are their needs? ]

- EDUCATION
- Dispelling myths
- “CI Cultural Sensitivity”
- Resources
  - Knowing who to call when you don't know it all



## [ Examples of myths ]

- A cochlear implant is a cure for deafness
- A cochlear implant will make a person “hearing”
- Cochlear implants work the same for everybody
- Cochlear implant surgery is brain surgery

## [ Plan for ISD (Initial preparation) ]

- Introductory letter to parents discussing goals for this program
- Letter includes Release of Information form
- Update program brochure



### Plan for ISD (Audiology)

- Review of files
  - Current Release of Information
  - Most recent cochlear implant center report
    - If older than one year, contact family for check-up
    - Programming settings/changes
    - Booth testing
    - Speech perception testing
- Establish our own baseline testing due to possible communication barrier
- Discuss with family who will handle repairs
- Determine if there is back-up equipment available at school
- Maintain rapport with cochlear implant center



### Plan for ISD (Interview)

- Meet with each student individually and have them fill out short survey
  - How often do you use your CI?
  - Do you like/not like your CI? Why (not)?
  - How do your peers feel about you using your CI?
  - What can we do to support you?



### Plan for ISD (Support Groups)

- Create a peer support group
  - Let them discuss their issues and learn from each other
- Develop a network of peer and adult mentors
  - Show them how a CI can have a positive effect on their job



### Plan for ISD (Resources)

- Staff
  - How to do listening checks
  - How to do simple troubleshooting
  - Who to contact for more complicated troubleshooting
  - How to incorporate more auditory training into the school day



### Plan for ISD (Resources)

- Students
  - How to do simple troubleshooting
  - Who to contact for more complicated troubleshooting
  - Fun, age-appropriate listening exercises
  - Online resources like e-mail pals, chat groups, blogs or vlogs
  - Will receive a portfolio when they leave
    - Most recent audiograms and mapping information
    - Resources tailored to their device
      - Insurance and Reimbursement
      - Troubleshooting
    - VR information



### Plan for ISD (Training)

- Modules to be developed on the above topics for:
  - Audiologists
  - SLPs
  - Teachers of the D/HH
  - Regular education teachers
  - Other support staff



## Plan for Illinois mainstream schools

- Similar model to that implemented at ISD
- Will need to address how to teach teachers who are not familiar with working with students with hearing loss
  - More background information is necessary, for example:
    - How does hearing loss affect education
    - What is a cochlear implant and how does it work
    - Effective communication and teaching strategies
- Knowing who to contact is KEY



## ISD CI Support Page

Welcome to the Cochlear Implant Support Page at the Illinois School for the Deaf

As we continue to provide service to our students with cochlear implants, the purpose of this page is to act as a one-stop shop across the manufacturers for topics such as troubleshooting help, rural rehabilitation ideas and general information about cochlear implants.

Click on the various links to access information from all three cochlear implant manufacturers

	Advanced Bionics	Cochlear Americas	Med-EL
Webster	<a href="http://www.abiomed.com">www.abiomed.com</a>	<a href="http://www.cochlear.com/us">www.cochlear.com/us</a>	<a href="http://www.med-el.com">www.med-el.com</a>
Phone numbers	877/844-HEAR (4327)	800/523-5978	800-MED-EL-CI (633-7524)
Direct links to Customer Service/Assistance on Call	Customer Service	Customer Service	Submit Your Request

CLICK ON THE PROCESSOR TO ACCESS USER GUIDE AND/OR PRODUCT INFORMATION

Advanced Bionics	Cochlear Americas	Med-EL
Harmony	Nucleus 5 BTE with Remote Assistant	Opus 1

[www.morgan.k12.il.us/isd/outreach\\_services\\_CISupport.html](http://www.morgan.k12.il.us/isd/outreach_services_CISupport.html)

## Training and Services at no cost

Contact:

- 📞 Outreach Staff (217) 479-4393
- 📞 Toll Free (877) 339-2686
- 📠 Fax (217) 479-4328
- ✉ Email [dhs.isdoutreach@illinois.gov](mailto:dhs.isdoutreach@illinois.gov)

Illinois School for the Deaf  
125 Webster  
Jacksonville, IL 62650

[www.morgan.k12.il.us/isd/outreach\\_services.html](http://www.morgan.k12.il.us/isd/outreach_services.html)