



# The Newborn Hearing Screening (NBHS) Virtual Site Visit (VSV) Project

*Annual EHDI Conference 2022*

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# HRSA NOFO (Handout)

- Increase by 1 percent from baseline per year, or achieve at least a **95 percent screening rate**, whichever is less, the number of infants that completed a newborn hearing screen **no later than 1 month of age**.
- Increase by 10 percent from baseline, or achieve a minimum rate of 85 percent, the number of infants that **completed a diagnostic audiological evaluation no later than 3 months of age**.
- Increase by 10 percent the number of **health professionals and service providers trained on key aspects of the EHDI Program**.



# HRSA NOFO Continued... (Handout)

3. **Establish and maintain partnerships** for referral, training, and information sharing with various state or territory stakeholder organizations and programs.

6. Develop and implement a strategy to monitor and assess program performance in meeting the stated program purpose and objectives that would contribute toward **continuous quality improvement (QI) throughout the period of performance.**

Areas include:

- Ability to meet the 1-3-6 recommendations
- Loss to follow up/documentation
- Provider outreach and education
- Data collection
- Outreach to underserved populations
- Family engagement and family support



## HRSA NOFO Continued...(Handout)

7. Develop, maintain, and promote a website or webpage for the state/territory that is user friendly with accessible, culturally appropriate information for families and professionals.





# Project Focus and Direction

- Due to the importance of routine site visits and in light of fiscal and/ or travel restrictions the Virtual Hospital Site Visit (VSV) Project was developed.
- The primary purpose being for the EHDI program to establish collaborative relationships with birth facilities, to gather information about the facility's screening program and to work together toward the common goal of providing the standard of care in newborn hearing screening.



# VSV Process of Development

- NCHAM received CARES funding
- NCHAM brainstorms project idea with Randi
- Project team leads established- Randi, Ginger, Stacy
- EHDI Coordinators Recruited: AL, AZ, IL, MI, SC, VT
- EHDI Coordinators recruited a family/ parent partner
- Webmaster and software developer staff (provided by NCHAM)



# Process of Development Continued...

- Initial meetings-whole group (project leads, EHDI coordinators and parent/ family partners) to create a project plan, timeline, and next steps.
- Working Groups (met separately):
  - Parent- led by Carrie Balian (IL)
  - Non-Parent- led by project leads (Randi, Ginger, Stacy)
- Whole Group Meetings throughout to share, review, and test materials, tools and resources.





# Process of Development Continued...

- Pilot with birth facilities to test the project database (Aggi) and Nurse Manager Worksheet
- Completed project goals and timeline- whole project group
- Learning Community to evaluate readiness of the VSV Project to be launched- led by Randi and Stacy
- Present VSV Project at EHDI Coordinators Meeting



# Summary of VSV Components

- VSV Homepage on [infanthearing.org](http://infanthearing.org)
- AGGI
- AGGI step by step user manuals
- VSV Guidebook with links to each step
- Program tools, resources and guidelines
- Parent developed materials for hospitals



# VSV Guidebook

TIMELINE	STEP
<b>WEEK 1</b>	<b>1. BIRTH FACILITY OUTREACH AND REQUEST FOR PARTICIPATION</b>
<b>WEEK 2</b>	<b>2. EMAIL INVITATION FOR THE VIRTUAL MEETING</b>
<b>WEEK 2</b>	<b>3. PREPARE FOR INITIAL VIRTUAL SITE VISIT COLLABORATION MEETING</b>
<b>WEEK 4</b>	<b>4. CONDUCT THE INITIAL VIRTUAL SITE VISIT COLLABORATION MEETING</b>
<b>WEEK 4</b>	<b>5. CONDUCT AGGI DATABASE ACTIVITIES</b>
<b>WEEK 5-7</b>	<b>6. PREPARE FOR THE VIRTUAL SITE VISIT COLLABORATION SUMMARY MEETING</b>
<b>WEEK 6-8</b>	<b>7. CONDUCT THE VIRTUAL SITE VISIT COLLABORATION SUMMARY MEETING</b>
<b>WEEK 8</b>	<b>8. THANK YOU AND MEETING WRAP UP (MINUTES, SUMMARY, NEXT STEPS)</b>





# Resources on VSV Webpage

## Resources for State EHDI Programs

- [Aggi Request Categories & Descriptions \[PDF\]](#)
- [Aggi Response Summary Worksheet \[PDF\]](#)
- [Birth Facility Contacts \[PDF\]](#)
- [EHDI Data Elements Worksheet \[PDF\]](#)
- [Glossary \[PDF\]](#)
- [Newborn Hearing Screening Next Steps \[PDF\]](#)
- [Nurse Manager Worksheet: Newborn Hearing Screening \[PDF\]](#)
- [What to Expect: Baby Tests \[PDF\]](#)
- [Tips on How to Complete Your Own Family Story \(English\) \[PDF\]](#)
- [Tips on How to Complete Your Own Family Story \(Spanish\) \[PDF\]](#)

## Resources for Hospital Programs

- [Birth Facility Contacts \[PDF\]](#)
- [Glossary \[PDF\]](#)
- [Newborn Hearing Screening Next Steps \[PDF\]](#)
- [Nurse Manager Worksheet: Newborn Hearing Screening \[PDF\]](#)
- [Parent Roadmap \[PDF\]](#)
- [What to Expect: Baby Tests \[PDF\]](#)



# Resources Developed with Parents

- How to Complete Your Own Family Story
- What to Expect: Baby Tests
- Newborn Hearing Screening Next Steps





## To Hear More....

- **Diving Deeper into VSV (Virtual Site Visit) Parent Materials**

By Carrie Balian

Presented: Tuesday 3:15-3:40 p.m.

- Special Thanks: Alabama - Maria Katz; Arizona - Najwa Ghattas; Michigan - Hilary Pamperin; North Carolina - Jocelyn Ross; Vermont - Ethan LaPlante



# Questions and Contact

***How can my EHDI program get involved?***

**<http://www.infanthearing.org/virtual-site-visit/index.htm>**

**vsvsupport@infanthearing.org**

# Participant Experience



**Linda Hazard**  
Vermont EHDI Coordinator



# VSV Roundtables (40 minutes)

- Who in your state would take the lead for the VSV?
- What is the best way to approach hospitals?
- When during the year or grant cycle would be optimal for implementation?
- What VSV materials are you most likely to use and how would you implement these materials?
- How would you measure and report success of the VSV in your program ?